

Interaction and Communication between Waitaki Power Trust and Network Waitaki Limited

Waitaki Power Trust

Name of Policy	Interactions and Communication between Waitaki Power Trust and Network Waitaki Limited
Effective Date	14 November 2022

	Designation	Signature
Written By:	John Clements	& Clement
Approved By:	Trustees	
Resolution:	WPT 13/21	

Approval Date:	
Revision Authority:	All amendments must be approved by Trustees
Revision Frequency:	Three years
Review Date:	September 2028

Document	Description of	Prepared	Date:	Resolution:
Revision:	Change:	by:		
Version 1	Internal Policy			
Version 2	Revision	J. Clements	November 2022	WPT13/21
Version 3	Reviewed. Amended purpose. Added Key principles.	L. Guyan	September 2025	WPT13/388

1. Purpose

To foster a respectful, transparent, and effective working relationship between WPT Trustees and NWL Directors, Management, and Staff. This policy outlines clear protocols for communication, access, and collaboration.

2. **Definitions**

Chairs - The chair of NWL and WPT

NWL - Network Waitaki Limited

WPT – Waitaki Power Trust

3. Key Principles

Respect for Roles: Trustees, Directors and NWL personnel operate in distinct but complementary roles. All interactions should honor these boundaries.

- Clarity in Communication: All correspondence and meetings should follow agreed channels to ensure consistency and accountability.
- Transparency & Confidentiality: Sensitive matters are handled discreetly, while routine interactions remain open and documented.

4. Schedule of Protocols

Directors

- Trustees may engage with NWL Directors entirely at the Directors' discretion.
- Trustees will respect the Directors right to choose what is discussed, and where and when the discussion occurs.
- Trustees may request specific information about the company, or a particular issue in writing between the Chairs

Chief Executive

- Operational issues to be resolved between the Trust and the Company will addressed between the Chief Executive and the Trust's Chair following instructions by Trustees.
- The exception being situations where a Trustee is exercising their role as a consumer.
- Requests to the Chief Executive may be channelled through the Executive Assistant.

Management Staff

 Trustees' (including Waitaki Power Trust's Chair and Secretary), access to other senior Network Waitaki Limited staff requires permission from the Company's Chief Executive. The Chief Executive's decision is to be respected.

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- All requests for access must be made from the WPT Chair
- NWL Management will ensure the Chief Executive and/or Chair of the Company will be aware of any interactions between Trustees and Management.

Premises

- All access to NWL premises must be made through the Executive Assistant.
- Trustees attending scheduled meetings are exempt from this protoco; but must comply with NWL Health & Safety requirements.
- A schedule of monthly Trust meeting dates to be provided in a timely manner to the Executive Assistant for room booking purposes.

5. Correspondence

- All formal communication flows through the Trust Coordinator, unless otherwise directed by the WPT Chair
 - **Governance Matters** sent to the NWL Chair
- **Operational Matters** sent to the NWL Chief Executive, via the Executive Assistant, and copied to the Chair.
- Confidential correspondence must be clearly marked 'Confidential' and discussed only at 'in committee' Trust meetings.

Trust and Company Meetings

All meetings between the Trust and Company representatives, with the exception of the Company's Annual General Meeting, will be conducted 'in committee' and recorded in Confidential Minutes.

Trust Coordinator

Acts as the central coordinator for communication and logistics between WPT and NWL.

- May liaise with NWL staff (with Chief Executive approval) for:
- Annual Report preparation
- Financial and administrative matters
- Meeting arrangements
- Determines timing and content of correspondence based on Trust decisions and may seek guidance from the Chair